

DataCAD 19 Softlock

DataCAD 19 uses a software-based license management option, referred to as a “softlock,” in lieu of the hardware-based USB license key, or “hardlock” used by older versions. Each DataCAD softlock-protected license that you purchase can be activated on only one computer at a time. This method of copy protection requires a connection to the Internet in order to activate and validate your license. Once the license has been activated, you may disconnect from the Internet and continue using DataCAD.

Universal Installer

DataCAD 19 is now available as a single, downloadable file with a universal installer. It can be run in demo mode for 30 days, or activated as DataCAD LT 19, DataCAD 19 Professional (PE) or DataCAD 19 Subscription Edition (SE). You may purchase an activation code for DataCAD LT 19, DataCAD 19 Professional, or DataCAD 19 Subscription Edition at any time. If you purchase an activation code for DataCAD LT 19 and later wish to convert it to DataCAD 19 Professional or DataCAD 19 Subscription Edition, you simply purchase a new activation code to enable the professional-level features. Since the following license activation instructions relate to DataCAD LT 19, DataCAD 19 Professional, and DataCAD 19 Subscription Edition, we refer to them simply as “DataCAD.”

Installation

When you install DataCAD 19, the default location is C:\DataCAD 19\. The universal installer always looks for a prior version of DataCAD, and will do nothing destructive to the old version. We recommend that you do not install DataCAD into a sub-folder of the program files folder, as the User Account Control security scheme in Windows can interfere with program operation.

Evaluation

When you run DataCAD for the first time, you are presented with three options: Purchase DataCAD 19 Online, Activate DataCAD 19 or Evaluate DataCAD 19. The option to evaluate is only available if you have not previously purchased and activated a license on this computer. Once you have purchased and activated your license, the evaluate option is no longer available, even if you deactivate the license.

The first time you pick the option to Evaluate DataCAD 19, it starts a 30-day counter and the DataCAD 19 Test Drive will run. Once the 30-day evaluation period has started it cannot be stopped or extended, so make sure you have the time to complete your evaluation before you pick the evaluate option and start the counter.

At any time during your evaluation of the DataCAD 19 Test Drive, you may select “Activate” from the “Help” pull-down menu (with no drawings opened) to purchase an activation code for DataCAD LT 19, DataCAD 19 Professional or DataCAD 19 Subscription Edition. Even after the 30-day trial period has expired, you can still purchase an activation code for DataCAD LT 19, DataCAD 19 Professional or DataCAD 19 Subscription Edition.



Purchasing

If you have downloaded and installed DataCAD 19 but have not yet purchased it, use the **Purchase DataCAD 19 Online** option to access the DataCAD Online Store. You may purchase DataCAD LT 19, DataCAD 19 Professional or DataCAD 19 Subscription Edition in the store, and then you will be sent a License ID and a Password that you can use to activate your software on a single computer.

Activation Options

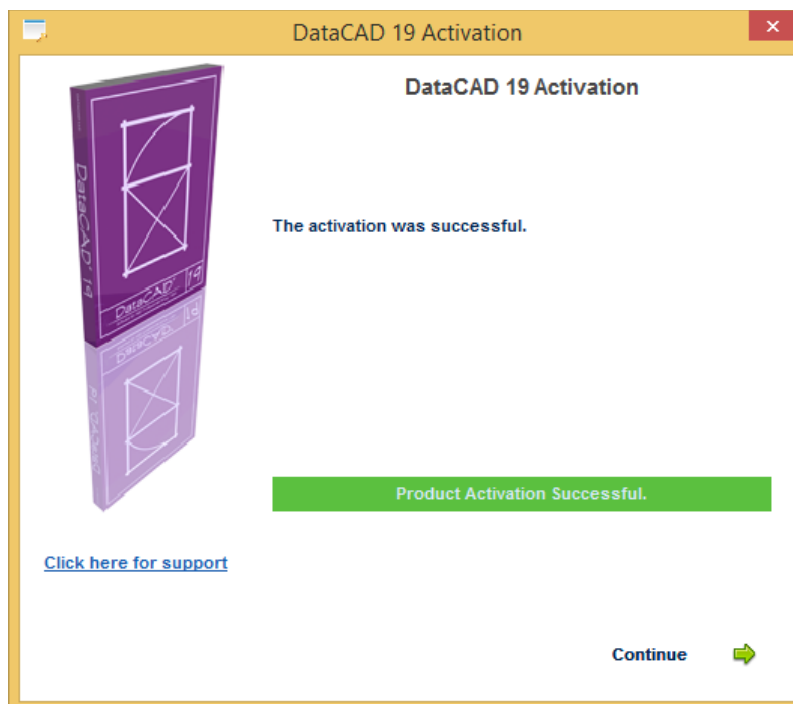
After you have purchased DataCAD, we will send you an e-mail with your License ID and Password. You will use this information to activate the DataCAD software license on your computer. Activating DataCAD Online requires an Internet connection, so make sure you are connected before you begin. If you do not have an Internet connection, please contact a DATACAD representative by telephone at (860) 217-0490, or e-mail at info@datacad.com for further assistance.

Activating Online

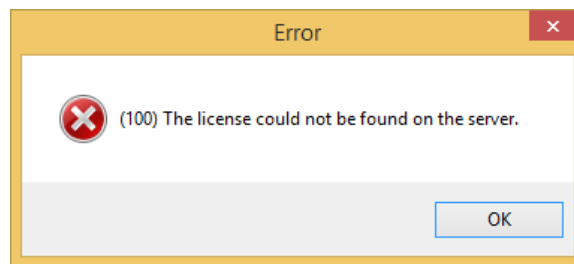
Click on **Activate DataCAD 19** to begin the process. Type the License ID and Password into the appropriate fields and then click Continue. The information will be sent to the DataCAD License Server for validation.



Once the DataCAD License Server validates your License ID and Password, DataCAD will be activated on your computer. Click Continue to begin using DataCAD. Each subsequent time you run DataCAD by double clicking the Desktop icon, the software will start without the activation screen.



If the DataCAD License Server is unable to validate your DataCAD license you will see an error message stating that the activation failed, and you will not be able to run DataCAD. License activation can fail either because you entered the License ID or Password incorrectly, or because you entered a License ID and Password for a DataCAD license which has already been activated on another computer.

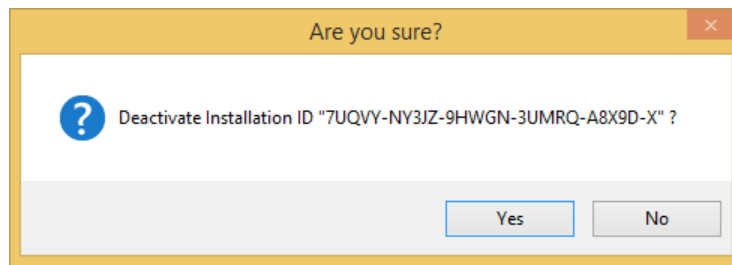


If you receive an error stating that activation has failed, double-check to ensure you have entered the information correctly, and that your license is not currently active on another computer. If you need further assistance, please call DataCAD Technical Support at (860) 677-2829 or e-mail techsupport@datacad.com.

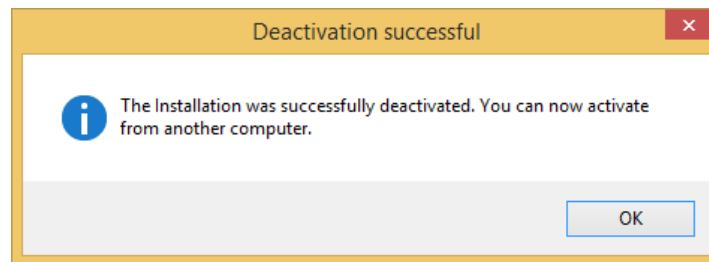
Moving your DataCAD license to another computer

When you purchase a single license of DataCAD, it can be activated on only one computer at a time. However, circumstances may arise where you want to run DataCAD on another computer. Perhaps you activated DataCAD on the desktop computer in your office, but you want to run DataCAD on your laptop to take with you to a customer site, or to work on a project at home. You can do this, but you need to “move” the license from one computer to the other by first deactivating it on the desktop computer, before activating it on the laptop.

Like activation, deactivation requires an Internet connection so that DataCAD can communicate with the DataCAD License Server. Please verify you are connected to the Internet before you begin the process.



To deactivate your license DataCAD must be running, but all of your drawing files need to be closed. Close all open drawing files, click the "Help" pull-down menu, and then select "Deactivate this computer..." from the "License Actions" section. DataCAD will ask you to confirm that you wish to deactivate the license installation.



Once deactivation is successful, you may activate your DataCAD license on a different computer. You may activate and deactivate your DataCAD license as often as necessary.

Managing your DataCAD license(s) online

There are certain circumstances that may prevent you from deactivating your license from within the license actions menu in DataCAD. If, for whatever reason, you do not have physical access to the computer you last activated DataCAD on, you can use the Customer Service Portal to manage your DataCAD license activation(s) online.

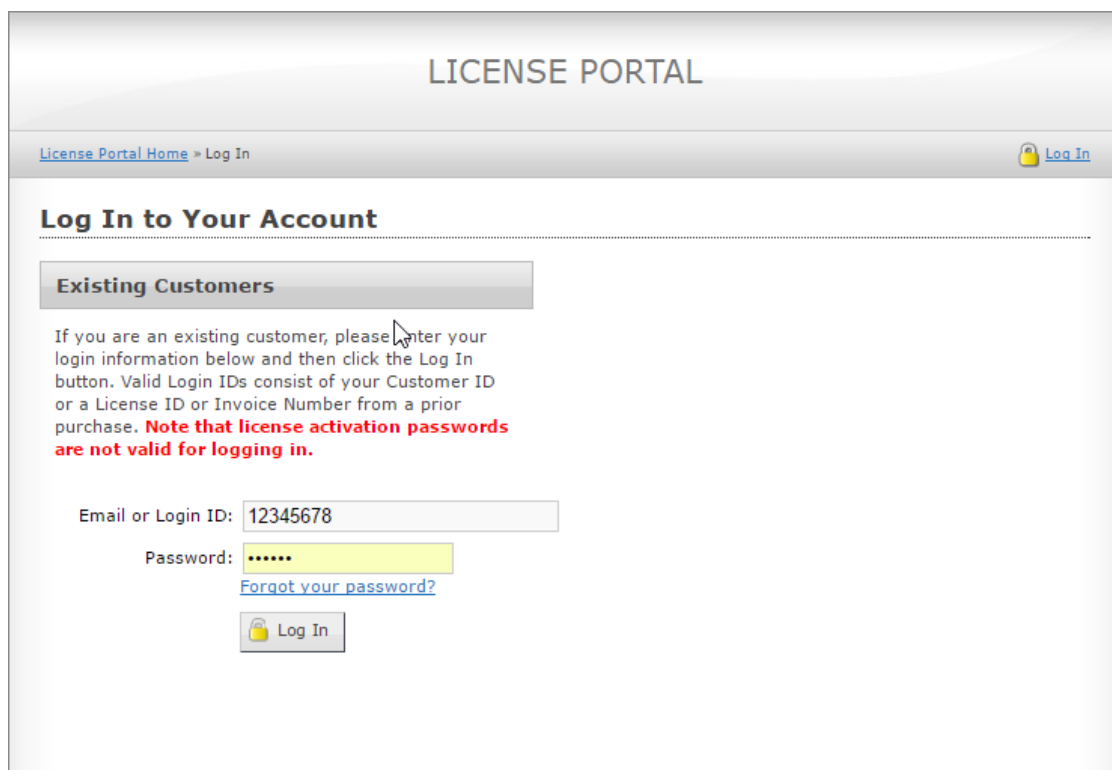
You can log in to your customer page using your Customer ID (not License ID) and Password.

Note: You can use your Customer Password to activate any of your licenses. Alternatively, for security purposes, each of your DataCAD licenses has a unique password which can be used for activation instead of your Customer Password. You can provide the unique license activation passwords to your employees. You will find them listed in your Customer Portal under Licenses & Activations.

Enter the following URL into the address line of any web browser:

<https://secure.softwarekey.com/solo/customers/>

You should see the following Customer Service Portal.



The screenshot shows the 'LICENSE PORTAL' login page. At the top, there is a navigation bar with 'License Portal Home > Log In' on the left and a 'Log In' button with a lock icon on the right. Below the navigation bar, the main heading is 'Log In to Your Account'. Underneath, there is a section titled 'Existing Customers' with a sub-heading. The text below reads: 'If you are an existing customer, please enter your login information below and then click the Log In button. Valid Login IDs consist of your Customer ID or a License ID or Invoice Number from a prior purchase. **Note that license activation passwords are not valid for logging in.**' There are two input fields: 'Email or Login ID:' with the value '12345678' and 'Password:' with a masked password '*****'. Below the password field is a link for 'Forgot your password?'. At the bottom of the form is a 'Log In' button with a lock icon.

After you log in, you'll see your Customer Page where you can select Licenses & Activations.

License Portal Home [Company Selection](#) [Log Out](#)

License Portal Home

Welcome

Payment History
Review past payments and re-print receipts and invoices.

Downloads
Download purchased software.

Recurring Payments
View and manage your automatically recurring payments.

Licenses & Activations
Activate and manage your software installations.

Renewals & Upgrades
Renew software & support subscriptions and purchase upgrades.

Product Registration
Register software purchased through authorized retailers.

Contact Information

Customer ID: XXXXXXXXXX

Company Name: DATACAD LLC

Contact Name: MARK MADURA

Address: P.O. BOX 815
SIMSBURY, CT 06070
UNITED STATES

Phone Number: 8602170490

Fax Number: 8602171931

Email Address: mark@datacad.com

[Edit Contact Information](#) [Change Password](#)

Support Information

Email: help@datacad.com

Phone: 860-217-0567

Fax: 860-217-1866

Web: [Web Site](#)
[Support Web Site](#)

After you select Licenses & Activations, you'll see your list of licenses where you can select any one in particular.

License Portal Home » Licenses & Activations [Company Selection](#) [Log Out](#)

Licenses & Activations

Click on a License ID or Serial listed below to view more details about the license.

License ID/Serial	Product	▼ Date Issued	Status	Licensee Information
61808793	DataCAD 18 LT	Aug 18 2016	OK	
61798061	DataCAD 19 Maintenance	Jul 20 2016	OK	
61722858	DataCAD X3 Professional	Dec 04 2015	OK	
61714869	DataCAD 14 Maintenance	Nov 17 2015	OK	
		Oct 27 2015	OK	

Next you'll see the details for that license. Here you can select Manage Installations.

License Portal Home > Licenses & Activations > License Details Company Selection Log Out

License Details for DataCAD 19 Maintenance

License Information

Status: OK

License ID: [REDACTED]

Activation Password: [REDACTED]

Activations Left: 0

Deactivations Left: Unlimited

Order Information

Invoice: [None]

Date Issued: Jul 20 2016

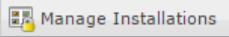
Quantity: 1 Each

Licensee Information

Licensee Name: _____

Licensee Email: _____

Additional Information






On this page you can 'remotely' deactivate an existing activation for this license.

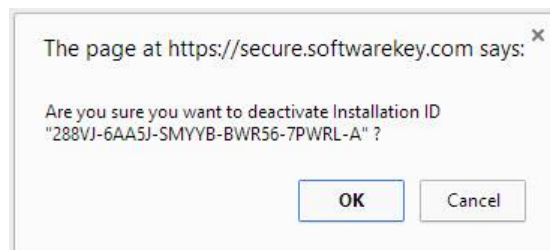
License Portal Home > Licenses & Activations > License Details > Installation History Company Selection Log Out

Installation History

Filter: All Active Deactivated

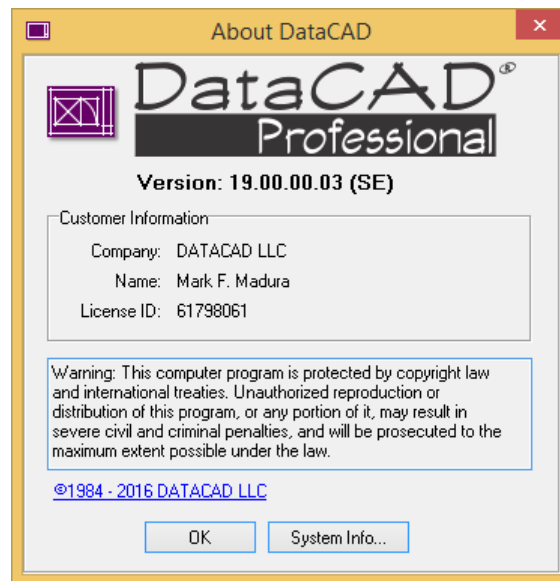
Installation ID	Status	Activation Date/Time	Name
CHPQR-32LFY-TZWGZ-PY4A8-99C39-A	Active 	Oct 31 2016 2:15:01 PM	
SS3GL-HXDHS-PKY8N-XCDBH-GW274-Q	Active 	Oct 07 2016 4:55:46 PM	
WEUU9-6GDBZ-RGY2Z-73AYF-Q6XEP-X	Active 	Jul 20 2016 3:48:51 PM	

The Installation ID will be unique for each computer this license has been activated on. Select the 'x' next to the Installation ID you would like to deactivate. You'll be prompted to confirm your selection.

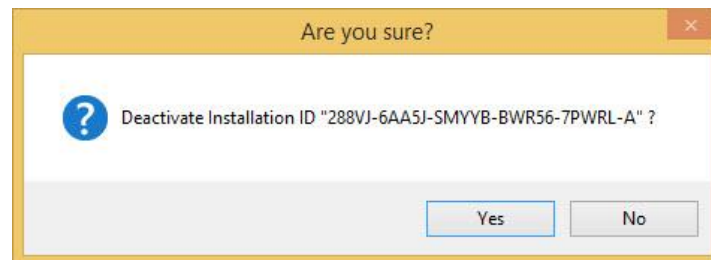


Select OK to confirm you want to deactivate the installation. You can now activate this license on another computer.

Note: You can find the License ID for your installation of DataCAD by going to the Help pull-down menu and selecting About. You should see the License ID in the Customer Information section.



You can also determine the Installation ID for your activated license by selecting the Help pull-down menu (while no drawings are open), highlighting License Actions..., and selecting Deactivate this Computer... You'll see the following confirmation dialog including your Installation ID.



Select No to cancel the operation. DataCAD will close automatically.