DataCAD®

Maintenance Information Sheet

Maintenance and Support: Serious Benefits for Serious Users

Now that you've selected
DataCAD, one of CADKEY, INC.'s
outstanding software tools, you
need to consider how you're
going to maintain and support
that investment. Quite simply, a
DataCAD maintenance agreement is important for sustaining
uninterrupted professional development and smooth daily
operations.
Your professional staff's time is

Your professional staff's time is valuable. Your company will save time by getting immediate solutions or technical advice by talking to DataCAD professionals who are knowledgeable in all aspects of the product.

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And competent technical support is only one reason why most professional users of DataCAD purchase maintenance agreements.

As application software evolves to higher and higher levels of functionality, maintenance is a sure way to guarantee that your applications will be kept current or automatically updated. Only CADKEY, INC. can improve your core DataCAD software and find new ways to leverage your architectural and design skills with better software tools and more efficient ways of working.

But even though CADKEY products are among the easiest to use, there inevitably will be times when you will want to speak with us about a technical feature. Or about upgrading. Or about how others are working with DataCAD. These are just a few of the advantages provided in the DataCAD maintenance agreement. Other benefits include:

Unlimited Technical Support from the DataCAD Technical Support Hotline

When you have a technical question about DataCAD, feel free to call the best technical support group in the CAD industry. An experienced technical support staff is ready to speak with you personally 8 am to 8 pm EST. If you prefer, fax your question to (203) 649-8231. Or contact us on our CompuServe forum.

Software Updates

Assurance that your software will always be the most up-to-date product with the newest and best features on the market.

Free Macro and Utility Programs

Boost your daily productivity with DataCAD macros and utilities. Available for purchasers of a DataCAD maintenance agreement, these add-on programs include such things as new fonts, additional device drivers, and printer utilities. Several macros and utilities are released every year.

Preferred Customer Status

When you purchase a DataCAD maintenance agreement, you can take advantage of discounts on other DataCAD products and services.

Free Subscription to 3-D World, the DataCAD and CADKEY User Newsletter

Keep current on developments here at CADKEY and throughout the CADKEY world. Read about the details of new product releases and upgrades to the latest version of your software. Learn how others are using DataCAD and CADKEY to improve their job performance and how they have turned to DataCAD for unique application solutions. 3-D World also covers User Group activities, training available in your area, and new third-party products designed specifically for the A/E/C industry. Our in-house experts also handle technical questions in our Technical Tips columns.

With maintenance and support, you and your company will not only preserve your investment in hardware, software and training, but also expand your capabilities as you learn the tricks of the trade in our newsletter.

When you consider that the cost of upgrading without maintenance can run as much as your initial purchase, the cost of DataCAD's full support is a sensible investment. Make it today.

About CADKEY, INC.

CADKEY, INC., a leader in 3-D CADD, develops, markets, manufactures and supports productivity-enhancing, three-dimensional computer-aided design products for the mechanical, A/E/C, manufacturing, government, educational and UNIX markets worldwide.

DataCAD has been designed and engineered by the A/E/C Product Group of CADKEY, INC. DataCAD is the only product ever offered to its members by the American Institute of Architects Professional Systems Division.

All CADKEY products are supported by a worldwide dealer network, CADKEY Learning Systems, CADKEY Training Centers, a well-trained Technical Support staff, and a network of User Groups.

For more information about DataCAD or any CADKEY product, please contact:

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CADKEY, INC.

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