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## When You Need Tech Support And You Need It Now ...

SUPB0694000357  
MADURA STUDIOS INC.  
2ND FLOOR  
332 NEWBURY STREET  
BOSTON MA 02115

# ...You're Ready for DataCAD® Premium Support™

- Toll-Free Help for a Year
- Call As Often As You Need
- Head-of-the-Line Access to Senior Technical Personnel
- Guaranteed Callback Within 30 Minutes if Technicians Are Busy

When you need help in a hurry, the last thing you want is a busy signal. With DataCAD Premium Support, you get toll-free support from senior specialists, and you get it fast. They're assigned exclusively to DataCAD Premium Support Plan members, so you'll get through 95% of the time. If you don't, we'll call you back within 30 minutes ... guaranteed. Your call gets a unique tracking number, and we'll follow it up to be sure your problem gets solved. Your contract provides you with support for two people from your company.

### Do You Need DataCAD Premium Support?

Premium Support is likely to be most time- and cost-effective for you if you're one of the following people:

- New to CAD and a frequent Tech Support caller
- Advanced user with detailed problems
- Application-specific user
- Too busy to deal with delays

FROM:  
\_\_\_\_\_  
\_\_\_\_\_



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### Cadkey, Inc.

PO BOX 690  
BUFFALO NEW YORK 14207-9942



# Get FAST ANSWERS with DataCAD® Premium Support™

To Find Us Fast, Keep This Card in Your Rolodex®

PUNCH OUT  
CARD HERE

Your Contract Number (fill in) \_\_\_\_\_  
Hours: 8:30 am to 6:00 pm Monday through Friday, ET

**DataCAD® HELP**  
DataCAD Toll-Free Premium Support  
**1-800-223-5392**  
(1-800-CADKEY 2)

# Introducing...

## DataCAD® Premium Support

Toll-Free Help When You Need It... **Guaranteed!**

- Toll-Free Help for a Year
- Head-of-the-Line Access to Senior Technical Personnel
- Call As Many Times As You Need
- Guaranteed Callback Within 30 Minutes if Technicians Are Busy

### Premium Support Plan **DOUBLE GUARANTEE**

**1. Fast Service.** You'll speak to a technician right away 95% of the time. Otherwise, we'll call you back within 30 minutes. If we don't, you get an extra month FREE.

**2. Unconditional Guarantee.** If you're not happy with Premium Support for ANY reason, we'll refund the unused portion of your enrollment fee (prorated on an annual basis).

### You Get Help That Really Helps.

If we don't have the answer, we'll research it and call you back. Our Premium Tech Support team has extensive training and practical, industry experience, plus access to up-to-the-minute technical information.

### You Get Help When You Need It.

If a problem is holding you up, or you're thinking, "there has to be a better way," call. As a Premium Support member, you have FREE calling privileges. So save yourself the time and headaches, and let us solve the problem for you.

## Just \$199 a Year... Satisfaction Guaranteed!

To Enroll:

CALL **1-800-282-1368**, FAX **1-716-873-0906**,

Or return the postage-paid card below (Fold in half, seal and mail)

**BONUS!** Enroll Now and Get a FREE 3-Month Subscription to *Cheap Tricks*, the Monthly Resource Newsletter for DataCAD Users.



### DataCAD® Premium Support™ Plan Registration

**YES!** I'm ready to move up to Premium Support. Please cash my check/bill my credit card for \$199\*, which includes 12 full months of Premium Support for 2 people from my company, effective upon receipt of my check. And begin my 3-month subscription to *Cheap Tricks*. If the Premium Support plan doesn't meet the terms of the guarantee below, you'll refund any unused portion of my enrollment fee (prorated on an annual basis).

#### Payment Method:

Check or money order enclosed, payable to Cadkey, Inc.

Charge my:  VISA®  MC  Amex

Card Number \_\_\_\_\_

Expiration Date \_\_\_\_\_

Signature \_\_\_\_\_

Daytime Phone (\_\_\_\_) \_\_\_\_\_

(In case we have a question about your order)

\*CA, CO, CT, FL, MA, MI, MN, NI and NY residents please add applicable sales tax.

Contact Name 1 \_\_\_\_\_

Contact Name 2 \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

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## Get Help When You Need It. DataCAD® Premium Support

CALL **1-800-282-1368**

FAX **1-716-873-0906**

or return the postage-paid Reply Card.

**Cadkey, Inc.**, 4 Griffin Road North, Windsor, CT 06095-1511

Please moisten strip, seal and mail.

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DataCAD Toll-Free Premium Support

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